

CASE STUDY



B&Q

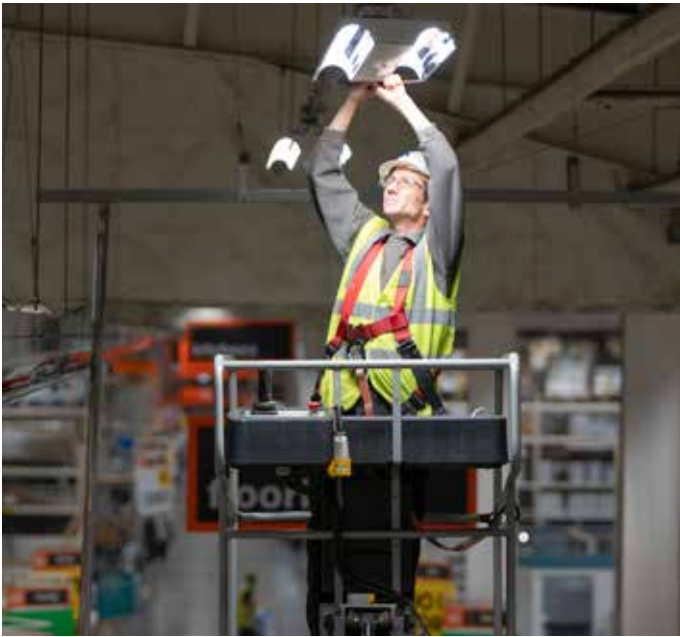
MITTON GROUP AWARDED B&Q FACILITIES MANAGEMENT CONTRACT



KEY FACTS

Client: B&Q
Services: HVAC, Plumbing and BMS controls/Reactive & PPM/ Electricals

CASE STUDY



PROJECT DESCRIPTION:

In a landmark deal underlining Mitton Group's growing reputation for performance across the retail sector, the company has been awarded a contract by DIY giant B&Q to provide mechanical, electrical and building fabric repair services to almost a third of its estate in the UK.

Mitton will provide professional facilities management services to 279 sites located across mainland UK, including logistics, manufacturing and Head Office, covering an area stretching from Cambourne in the south to Aberdeen in the north.

PLANNED AND REACTIVE MAINTENANCE PROVISION NATIONWIDE

Mitton Group will provide expert mechanical and electrical services to B&Q via the Group's existing network of service centres located around the UK, already servicing some of the country's leading names in the commercial, industrial and retail sectors.

Working with B&Q, the scope of facilities management work will cover preventive maintenance and reactive

callouts for services including HVAC, plumbing and BMS controls as well as electrical, lighting and small power requirements.

B&Q stores will also benefit from Mitton Group's Store Tech solution which provides each location with fortnightly maintenance visits covering water hygiene, PAT testing and minor building fabric repairs.

FAST, TARGETED AND RELEVANT MAINTENANCE SERVICES

The contract will be managed via Mitton's existing call centre at the company's head office in West Yorkshire, and staffed by qualified personnel providing fast, targeted and relevant maintenance services.

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