

CASE STUDY

MORRISONS

Toilet Refurbishment Project



KEY FACTS

Client: Wm Morrisons Supermarkets Plc
Project: Toilet Refurbishment Project
Services: Mechanical & Electrical Design & Build
Duration: 3 weeks per project
Division: Building Services

CASE STUDY



BACKGROUND TO THE PROJECT

With over 500 stores and an online home delivery service, Wm Morrison Supermarkets PLC serves customers across the UK, specialising in food and grocery, sourcing and processing most of the fresh food sold through the company's own manufacturing facilities. Every week, 11 million customers pass through the doors of Morrisons stores nationwide.

With the focus on providing the best facilities for customers, Morrisons were looking for a professional and cost effective project managed solution for the refurbishment of in-store customer toilet and changing facilities.

SCOPE OF WORK

Following initial trials, Mitton Group commenced a full scale rolling refurbishment designed around a three week programme at each store, working closely with store management to minimise disruption. Each individual stage was completed during a Monday to Friday working week to ensure Saturday trade was not interrupted.

The refurbishment solution represented a total package, incorporating building works, floors, construction, joinery, decorations, plumbing, signage, power and lighting. Designing in hygienic wall and ceiling cladding solutions removed the need for wet trades, reduced routine maintenance and resulted in an easy-clean finish. The Mitton systems include the latest plumbing technology in the shape of sensor flow taps and toilet cisterns.

PROJECT SUMMARY

In total, Mitton has refurbished customer toilets across 307 stores, covering male/female/disabled and babychange facilities, representing 60% of the current estate, plus staff washrooms in 49 stores. The work has resulted in an excellent finish and high quality provision for customers.

KEY CONTACT

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